

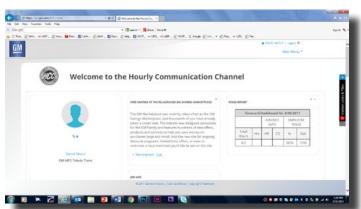
### Introduction to the Hourly Communications Channel

HCC is available using the URL on any computer, smartphone or tablet! Just set up a bookmark and your information is available wherever you are! Go to: https://hcc.gm.com/HCC/us/en

#### What is it?

A tool focused on enabling hourly employees to interact with GM's internal computing in a simple and secure fashion. Intended to be a one-stop shop with access to applications and links to information pertinent to the represented workforce.

The employee can access this system from outside of the GM environment once they have set up their 2-Step preferences associated with their GMID.



#### Who can Access HCC?

**Hourly Employees** 

- Via the Hourly Socrates page
- Via Direct URL once 2-Step is set up

#### Salaried employees

Granted access based on application needs

#### Why would they Access HCC? Job Aids like:

- Activate your GMID and 2-Step Verification
- Reset your password
- **HCC Home Page**
- RINGs report (timecard)
- **Timecard Differences**
- Subscribe to HCC notifications
- **National Contract**
- JIT / Flex Chart
- Vacation scheduling ... coming next year

#### What is the Goal?

Enhanced communications to the represented workforce.

The Hourly Communication Channel is like Socrates, but focuses more on your everyday workplace needs. Everything you need is right at your fingertips, any time, any day.

- Need to access your benefits? ... click
- Need to look for discounts from the Employee Marketplace?...click!
- Need to check your iPay paystub?...click! (no additional sign-in needed)
- Need to check your rings?... click!

Everything you need is on the Hourly Communication Channel.

The HCC (Hourly Communication Channel) is accessed through your GMID. Every employee was issued a GMID, if you haven't activated your GMID and set a password you must complete the 2 Step verification process which must be done on a GM Network computer. Any kiosk in or near your department will have links to complete the 2 Step Verification.

Instructions to complete the 2 Step Verification will be placed at each kiosk location.

If you need additional assistance you can visit Employee Communications, upstairs above the Work Center and they will help you complete this process.

The HCC is currently operational and available for all employees who have an active GMID and password.

ALL Employees will be asked to utilize this system going forward.

#### Below are the many services available on the HCC

- Update My Information
- Latest newsletters and team leader packets.
  - Education / License & Certificate / Language
  - Emergency Contacts
  - Home and Mailing Address
  - Personal Information Summary

  - Self-Identification: GM's Privacy Statement
  - Disability Status
  - Ethnicity
  - Sexual Orientation & Gender Identity
  - Veteran Status
  - TEST file

- IT Help
  - IT Support Center
  - Password Reset Tool
  - Help Desk Ticket Template
- My Applications
  - Employee Placement System
  - GlobalView
- My Leadership
- UAW Cindy Estrada
- GM Cathy Clegg
- UAW Dennis Williams
- GM Mary Barra
- My Links
  - Awareline
  - Global Safety and Industrial Hygiene
  - GM Family First
  - Lifesteps
  - Marketplace
  - Payroll Forms
  - Speak Up for Safety
  - Tuition Assistance Plan
  - Socrates
  - View Paystubs (changes in iPay viewing)hide
  - iPay No need for a separate ID or password
  - Global Security
  - •ID Badge Request
  - File a Security Incident Report Online (GRIT)
  - Workplace Violence Prevention
  - •GMID GM COM Reset Password & Set up 2-Step
- My Plant Information
- Austin Innovation Center
- Global Safety Weekhide
- Video: Pedestrian Safety Initiative 3-2-1-Zero
- Sign up now for the ANS (Automated Notification System) ANS is a service used to communicate with the workforce about unusual circumstances. Instances include: business interruptions, emergencies, or when workplace access may be impeded. Alerts may be delivered via phone calls, e-mails or texts messages.

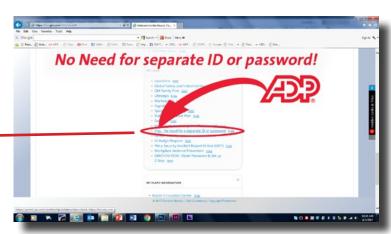


## One stop access to all your needs...

**Vehicle Authorization Numbers** 

Life Steps Info

Market Place Discounts...and MORE!



MORE INFO COMING!
The HCC is your tool to do
anything and everything
regarding your personal
information and employee
benefits! CHECK IT OUT! go to:
https://hcc.gm.com/HCC/us/en

# To access the Hourly Communication Channel you must have an ACTIVE GMID and updated PASSWORD.

- If you do not know your GMID, contact Employee Communications at: daniel.macut@gm.com.
- If you know your GMID, and have forgotten your password you can reset it at: https://socrates.gm.com
- If you do not have an ACTIVE GMID, you must complete the 2-Step verification process on a GM computer prior to accessing the HCC on your phone, tablet or home computer.
- If you need assistance with any of these steps, contact Employee Communications via email at: daniel.macut@gm.com

